

Appendix B – Partner Responses

Lincolnshire Police (ASB Co-Ordinator):

I am just writing to you in support of the proposed renewal of the PSPO – Public Space Protection Order PSPO to Broadgate/Central/Lucy Tower Street Multi-Storey Car Park.

As you know I worked on the Lincoln Centre Police Team before taking over the role of Anti-social Behaviour Officer for Lincoln end of last year.

The Lincoln Centre Policing Team is a problem solving team that focuses on threat, harm and risk to support the vibrancy and the communities within the city centre and impacted areas. We work very closely with partner agencies such as mental health, drug and alcohol services, YMCA, NOMAD, Framework, P3, City of Lincoln Council and CCTV, as well as a Project Compass. LCPT works in partnership with the anti-social behaviour officer and PPASB team at City Of Lincoln Council and issue warnings and CPNs as well as apply for CBOs and issue FPNs for breaches of our PSPOs.

The first approach we take as a team is 'Engagement and Support' and the PSPO is a vital tool enabling us to approach individuals rough sleeping or congregating in the car parks .

Compared to other cities in the UK, Lincoln is relatively small. It has a historic quarter north of the City where there is a Castle and Cathedral, with the southern area of the city comprising of shops, restaurants, entertainment and some residential areas. Lincoln has a thriving tourist industry and is busy throughout the year. The city centre has a high footfall throughout the day of families, students and shoppers, including those who access it for both business and leisure. A lot of the time the first impression visitors get of the City are from the car parks as they leave their car.

Unfortunately despite the hard work from the Rough Sleeping Team in Lincoln there are still some who find themselves homeless in Lincoln and tend to try to take shelter in the car parks. We have previously had groups sat in the stair wells either in sleeping bags or in groups using drugs. Car Park staff attempt to move people on but often requests are ignored. Without the PSPO it would be a lot harder to remove these individuals from the car park stair wells.

From a Police perspective I can say that in recent years the three main issues we have seen in car parks are Rough Sleeping, Drug use and Youth ASB.

Youth ASB has been well publicised and was in recent media reports discussing Op Aventura where we had seen an increase in reports of youth anti-social behaviour in the City Centre, this started off with a smaller group with the occasional incident but has now started to rise to groups of 20 and 2-3 calls per evening between 1700 hrs and 2200 hrs.

The youths are mainly causing issues around the Lucy Tower and Central car parks as well as surrounding precinct areas and local businesses. The youths were congregating in a large group and splitting off into smaller groups to target individual premises'.

They had been seen to spit at persons and property, throw items from high places such as off the multi-storey car parks and cause damage by kicking at items.

They have also been seen to target members of the homeless community within the city centre, attempting to instigate fights and threatening to urinate on them.

We conducted high visibility patrols and engaged with the groups early on to show visible presence and re enforce the message that we will not tolerate their behaviour and to deal accordingly with any offences. During this time we had number of discussions about the PSPO and many youths asked about the signage and were clearly aware of the PSPO.

Ultimately the PSPO protects the staff and customers in the car park and assists us in keeping Lincoln a safe place to live, work or visit. It is a useful tool for officers who I know are regularly using it but do not feed back with figures.

Lincoln BIG (Head of Operations):

In response to the consultation and the points below, Lincoln BIG support the renewal of the PSPO, through engagement and feedback from our members who utilise the car park deals we offer.

Our members are commuters coming into the city for work, by continuing the PSPO it will continue to encourage employees into the city and to use the car parks.

Lincoln BIG (Relationship and Operations Manager):

I have being asked to provide feedback re the above while we have no direct feedback in response to your questions we have received feedback from users of our scheme that Broadgate is dirty and smells of urine. If we have a customer who terminates their parking scheme with us we send a survey out and ask for their feedback. As of now we have nothing relevant to the questions but are in full support of the PSPO.

City of Lincoln Council (Community Services Manager- Operational):

1. Does your agency have any information in support of the PSPO renewal? *-Data Provided*

2. Does your agency have any concerns or objections to the PSPO renewal? *– We would support a renewal*

3. Do you use the Multi-Storey Car Parks, and if not why? – *We monitor the car parks on behalf of Parking Services*

4. If you use the Multi-Storey Car Park, do you feel that the PSPO has had a positive impact on reducing Anti-Social Behaviour.- *Broadgate had a serious issue with drug taking before the PSPO was introduced and has ongoing issues with rough sleepers. Lucy Tower had issues with rough sleepers and teenagers causing issues on the top deck. Both of these areas have improved but there are ongoing issues in Central which supports the continuation of the order.*

City Of Lincoln Council (City Services Supervisor):

1. Does your agency have any information in support of the PSPO renewal?

The PSPO has worked wonders in reducing the number of re-occurring offenders who engage in the activities outlined in Section 1 of the order. There are currently 4 individuals that we are actively keeping an eye out for.

We still get reports of evidence of the 1a activities, but it is not often a recurrence of the same individual.

It helps us have legislation we can turn to and quote to individuals that may not see why they shouldn't be on our MSCP's e.g. One member of staff was being targeted by friends of his daughter that he no longer has anything to do with. The PSPO enabled us to warn these individuals that action could and would be taken if they didn't desist in their behaviour of visiting the car park carrying out behaviours as shown in section 1b, we haven't had a recurrence since.

We often get groups of youths feeling as it's a "public car park" they have the right to be on there, so when we can point out them being on the site can be defined under the PSPO as section, 1b, 1c, and/or 1d they soon choose to move on elsewhere.

2. Does your agency have any concerns or objections to the PSPO renewal?

I as City Services Supervisor fully support the renewal of the PSPO as mentioned above it helps my staff feel safer knowing that there is legislation to help deal with any potential individuals/groups that might visit these sites with the intention to cause trouble in the ways outlined in the order.

Also, it helps law enforcement when they are able to act on the order if a situation escalates to the level that we require Police.

3. Do you use the Multi-Storey Car Parks, and if not why?

Obviously, operationally I must attend MSCP's, but in my life outside of work on the occasions I do drive into town I do use the multi-storey car parks.

4. If you use the Multi-Storey Car Park, do you feel that the PSPO has had a positive impact on reducing Anti-Social Behaviour.

No car park will ever be 100% free of antisocial behaviour, but the PSPO has in my mind helped reduce the anti-social behaviour we were seeing before its introduction.

NHS/ LPFT (Deputy lead for Safeguarding, Public Protection and Mental Capacity):

1. Does your agency have any information in support of the PSPO renewal? [No we would not have information of this nature](#)

2. Does your agency have any concerns or objections to the PSPO renewal? [No](#)

3. Do you use the Multi-Storey Car Parks, and if not why? [Not for work as we have a work base not in town](#)

4. If you use the Multi-Storey Car Park, do you feel that the PSPO has had a positive impact on reducing Anti-Social Behaviour. [N/A](#)